

## Privacy Policy of Whitney's Whiskey

The following is the privacy policy of Whitney's Whiskey, LLC. In this privacy policy we explain how we treat personal information, which data is shared with third parties, and how you can control your information in our systems. Whitney's Whiskey owns and operates the website [www.whitneyswhiskey.com](http://www.whitneyswhiskey.com) and all websites on sub domains under this domain name ('our website').

Whitney's Whiskey, LLC ("us", "we", or "our") operate <http://whitneyswhiskey.com> (the "Service"). Our privacy policy governs your visit to <https://whitneyswhiskey.com>, and explains how we collect, safeguard and disclose information that results from your use of our Service. We use your data to provide and improve Service. By using Service, you agree to the collection and use of information in accordance with this policy. Unless otherwise defined in this privacy policy, the terms used in this privacy policy have the same meanings as in our terms and conditions. Our terms and conditions ("Terms") govern all use of our Service and together with the privacy policy constitutes your agreement with us ("agreement").

### Cookies

If you leave a comment on our site you may opt-in to saving your name, email address and website in cookies. These are for your convenience so that you do not have to fill in your details again when you leave another comment. These cookies will last for one year.

If you visit our login page, we will set a temporary cookie to determine if your browser accepts cookies. This cookie contains no personal data and is discarded when you close your browser.

When you log in, we will also set up several cookies to save your login information and your screen display choices. Login cookies last for two days, and screen options cookies last for a year. If you select "Remember Me", your login will persist for two weeks. If you log out of your account, the login cookies will be removed.

If you edit or publish an article, an additional cookie will be saved in your browser. This cookie includes no personal data and simply indicates the post ID of the article you just edited. It expires after 1 day.

### Embedded content from other websites

Articles on this site may include embedded content (e.g. videos, images, articles, etc.). Embedded content from other websites behaves in the exact same way as if the visitor has visited the other website.

These websites may collect data about you, use cookies, embed additional third-party tracking, and monitor your interaction with that embedded content, including tracking your interaction with the embedded content if you have an account and are logged in to that website.

#### Who we share your data with

If you request a password reset, your IP address will be included in the reset email.

#### How long we retain your data

If you leave a comment, the comment and its metadata are retained indefinitely. This is so we can recognize and approve any follow-up comments automatically instead of holding them in a moderation queue.

For users that register on our website (if any), we also store the personal information they provide in their user profile. All users can see, edit, or delete their personal information at any time (except they cannot change their username). Website administrators can also see and edit that information.

#### What rights you have over your data

If you have an account on this site, or have left comments, you can request to receive an exported file of the personal data we hold about you, including any data you have provided to us. You can also request that we erase any personal data we hold about you. This does not include any data we are obliged to keep for administrative, legal, or security purposes.

#### Where your data is sent

Visitor comments may be checked through an automated spam detection service.

We collect information about you during the checkout process on our store.

#### What we collect and store

While you visit our site, we'll track:

- Products you've viewed: we'll use this to, for example, show you products you've recently viewed

- Location, IP address and browser type: we'll use this for purposes like estimating taxes and shipping
- Shipping address: we'll ask you to enter this so we can, for instance, estimate shipping before you place an order, and send you the order!

We'll also use cookies to keep track of cart contents while you're browsing our site.

When you purchase from us, we'll ask you to provide information including your name, billing address, shipping address, email address, phone number, credit card/payment details and optional account information like username and password. We'll use this information for purposes, such as, to:

- Send you information about your account and order
- Respond to your requests, including refunds and complaints
- Process payments and prevent fraud
- Set up your account for our store
- Comply with any legal obligations we have, such as calculating taxes
- Improve our store offerings
- Send you marketing messages and newsletters, if you choose to receive them

If you create an account, we will store your name, address, email and phone number, which will be used to populate the checkout for future orders.

We generally store information about you for as long as we need the information for the purposes for which we collect and use it, and we are not legally required to continue to keep it. For example, we will store order information for 7 years for tax and accounting purposes. This includes your name, email address and billing and shipping addresses.

We will also store comments or reviews, if you choose to leave them.

Who on our team has access

Members of our team have access to the information you provide us. All Administrators and the website builder can access:

- Order information like what was purchased, when it was purchased and where it should be sent, and
- Customer information like your name, email address, and billing and shipping information.

Our team members have access to this information to help fulfill orders, process refunds and support you.

## Payments

We accept payments through PayPal. When processing payments, some of your data will be passed to PayPal, including information required to process or support the payment, such as the purchase total and billing information. Please see the [PayPal Privacy Policy](#) for more details.

## YOUR ACCESS TO YOUR PERSONAL INFORMATION

Whitney's Whiskey provides access to your own personal information and the ability to change, remove, and retrieve this information. With any such request we require you to provide adequate identification and to allow at most 30 days for processing said request.

If you have questions regarding your privacy, you can always contact us. If you feel that your data protection rights are not adequately respected, you can file a complaint with the relevant supervisory authority.

Where consent is used as a ground for processing, you can always withdraw your consent for that specific processing activity, and we will cease processing (unless other laws require us to continue certain processing activities).

## Right to access

Should you wish to receive a copy of the personal information we have of you, you can contact us via one of the contact options below. Your information will be provided to you in a commonly used machine-readable format.

## Right to rectification

If at any point you wish to change the personal information we have of you, you can contact us via one of the contact options below.

## Right to be forgotten

If at any point you wish to completely remove the personal information we have of you, you can contact us via one of the contact options below.

Please note that the right to be forgotten applies to specific situations, e.g. where we are processing personal data based on consent and you have withdrawn your consent. If we are required to keep your data for specific purposes (e.g. to comply with tax legislation), we may not be able to delete your data completely.

Any request that, if executed, would not comply with the laws of Washington state will be refused. The reason for not executing the request will be outlined in our response.

#### CONTACT

Please feel free to contact Whitney's Whiskey at any time with questions or requests.

Whitney's Whiskey, LLC

Email: [hello@whitneyswhiskey.com](mailto:hello@whitneyswhiskey.com)

#### POLICY CHANGES

The above policies are subject to change. Any changes will be made public on our website [whitneyswhiskey.com](http://whitneyswhiskey.com) under 'Privacy Policy'. This current version of our privacy policy is in effect as of January 23, 2024